



Mattress Warranty Information

20-YEAR LIMITED MATTRESS WARRANTY

Tempur-Pedic International, Inc. guarantees that your Tempur-Pedic Swedish Mattress™ will be replaced or repaired at our option, without cost to you, should it be deemed defective because of faulty workmanship or structural defects during the first (10) years of the warranty, excluding specific limitations contained herein. It is understood that this limited warranty does not include a normal increase in softness of the TEMPUR® pressure-relieving material or a decrease in the slow recovery feature—aspects which do not affect the pressure-relieving qualities of the mattress. This warranty covers any deterioration in the cell structure of the materials that causes the mattress to have a visible indentation greater than three-fourths (0.75) of an inch, not associated with a sag in the foundation or platform. It also covers any physical flaw in the mattress that causes the material to split or crack despite normal usage and proper handling. If such defects occur during the remaining ten (10) years of this limited warranty we will, at your option, repair the mattress at a handling cost to you, or replace the mattress at a prorated charge to you. During the first year of the prorated, 10-year period, the prorated replacement charge will be fifty (50) percent of the original purchase price. The prorated charge will increase by (5) percent for each subsequent year of the prorated period.

Our mattress has been designed to work with a firm, wood, completely flat, non-spring foundation. Our warranty and other performance guarantees are based on tests conducted on our mattresses with such foundations as “sets”. **THEREFORE SUBSTITUTING INAPPROPRIATE MANUFACTURERS’ FOUNDATIONS OR BOX SPRINGS IS NOT ACCEPTABLE AND WILL VOID YOUR TEMPUR-PEDIC SWEDISH MATTRESS WARRANTY AND ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.** You may be required to provide proof as to the quality of the foundation being provided to your mattress in the event of a warranty claim. The terry-cloth mattress cover is warranted for two (2) years against faults in material or shall not apply if the mattress, foundation, or cover has been physically abused, damaged, burned, cut or torn. This warranty is valid only to the original purchaser of the product. **IF** the original purchaser sells the product, the subsequent purchaser takes the product “as is” and “with all faults.” All transportation costs are the responsibility of the purchaser of the product and are additional to any prorated charges. If you did not purchase the mattress directly from Tempur-Pedic International, Inc., you must provide proof of purchase for any warranty claim. You may contact the Tempur-Pedic Customer Service Department by calling toll-free 1-800-821-6621. This limited warranty gives you specific legal rights. You may also have other rights that vary from state to state.

Please fill out the Warranty Registration card that is included with your mattress.