



WE MAKE THE WORLD'S BEST MATTRESS.™
WARRANTY INFORMATION

Our Assurance of Quality

Congratulations on your new Serta sleep set. Our goal is to provide the highest product quality and durability, assuring you of the most comfortable and healthful night's sleep. This promise is backed by our Serta Quality Assurance Program, one of the most stringent and rigorously enforced product quality programs in the home furnishings industry.

Through the Serta Quality Assurance Program, you can feel confident that your Serta sleep set will provide you with the long lasting comfort and support you expect.

SERTA LIMITED WARRANTY

Because we strongly believe in the quality design and craftsmanship of our products, Perfect Sleeper and Perfect Night sleep sets are warranted against manufacturing defects in workmanship and material (excluding covers). All other Serta products are warranted against manufacturing defects in workmanship and material (excluding covers and handles). If you observe a defect, contact the Serta dealer from which you purchased the set. In the dealer cannot be reached, please contact Serta Customer Support at 888-55-SERTA. **In either case, you must, within the duration of the warranty, provide the original law tags, proof of purchase (include date of purchase) and be the original purchasing customer.** Your Serta mattress and/or foundation will be repaired or replaced (at our option) with charges, as shown on the Serta Warranty Schedule and exclusive of transportation and inspection costs.

All other claims including incidental or consequential damages are precluded.

If incidental materials are not available at the time of repair or replacement, the manufacturer reserves the right to substitute materials of equal quality. Serta reserves the right to refuse service and invalidate the warranty when, upon inspection, the sleep set is found to be in an unsanitary condition or when the product failure is caused by factors other than defective workmanship or materials.

Any and all implied warranties on this product shall not exceed in duration the term of this limited warranty. This warranty begins on the day that you purchase your sleep set. If your sleep set is repaired or replaced, this limited warranty will not be renewed or extended. Please refer to the Serta Warranty Schedule on this card to determine the length of your warranty. Some states do not allow the exclusion or limitation or incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply.

This warranty gives you specific legal rights. You may also have other rights, which vary from state to state. This warranty is given by the Serta manufacturer whose name and address appear on the law tag attached to your Serta product.

We recommend that you examine the law tag attached to your Serta product and record the name and address of the Serta manufacturer, and your warranty code, on this warranty card, retain these tags.

This warranty does not apply to products used in hotels, motels, or industrial facilities

Law Tag Sample

UNDER PENALTY OF LAW THIS TAG NOT TO BE REMOVED EXCEPT BY CONSUMER
ALL NEW MATERIAL CONSISTING OF
REG.NO.OR LIC.NO.
YOUR SERTA MANUFACTURER
(ADDITIONAL INFORMATION) Warranty code found here Wn

An "X" before and after sku on law tag indicates it is a floor sample or the word sample indicates the same.

Attached to every Serta sleep set is a law tag (see sample) which includes a warranty code number. To determine the terms of your warranty, match the warranty code with the appropriate line in the warranty schedule.

If the Serta product you purchased is discontinued at the time of repair or replacement, the retail price for a comparable model will be used.

Serta Warranty Schedule

Warranty code	Total Limited Warranty Period (in years)	Period for No Charge Repair or Replacement (in years)	Repair or Replacement Charge* After No Charge Period
W9	10	10	*Not Applicable
W7A	10	5	*1/10 of dealer retail price times number of years of use
W6	10	3	*1/10 of dealer retail price times number of years of use
W5	10	2	*1/10 of dealer retail price times number of years of use
W3	10	1	*1/10 of dealer retail price times number of years of use
W2	5	1	*1/5 of dealer retail price times number of years of use
W1	1	1	*Not Applicable

*Exclusive of transportation and inspection charges

This bedding set meets or exceeds State and Federal Fire Retardancy Standards

For warranty inquiries, please visit our website at: www.serta.com or call us at 888-55-SERTA